

# PTA-Adhoc: Software AG: Ad-hoc: Disruption of services due to malware attack

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Public disclosure of inside information according to article 17 MAR

Darmstadt (pta064/05.10.2020/21:48) - The IT infrastructure of Software AG is affected by a malware attack since the evening of 3 October 2020. While services to its customers, including its cloud-based services, remain unaffected, as a result, Software AG has shut down the internal systems in a controlled manner in accordance with the company's internal security regulations. The company is in the process of restoring its systems and data in order to resume orderly operation. However, helpdesk services and internal communication at Software AG are currently still being affected.

If required to secure its service levels, Software AG will enhance its interim helpdesk system. Software AG is not aware of any customer information being accessed by the malware attack. Software AG is further investigating the incident and is doing everything in its power to resolve the resulting disruption as soon as possible.

Darmstadt, October 05, 2020

Software AG

The Management Board

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End of Announcement

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ISIN(s): DE000A2GS401 (share)

stock exchanges: regulated market in Frankfurt; free market in Stuttgart, free market in Munich, free market in Hamburg, free market in Dusseldorf, free market in Hannover; open market in Berlin, Tradegate

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